



QUALITY POLICY

The quality policy of **URTASUN TECNOLOGIA ALIMENTARIA** is aimed at fully satisfying the demands of its customers and continuously progress towards the fulfillment of their expectations.

From an internal perspective, the quality policy is orientated towards an improvement in the management of the company. The spirit of continuous improvement and the willingness to adapt to the changes, will be the means to a permanent improvement of efficiency and effectiveness.

The General Management of **URTASUN TECNOLOGIA ALIMENTARIA** firmly believes in it and commits to establishing and promoting the means and/or system that channel them. No member of **URTASUN** should find barriers to contribute their knowledge to the continuous improvement. For all that is said is:

- Its commitment to meet all the requirements: legal, regulatory required by the customers or established internally.
- Its total support for all actions that affect improvement in quality.
- Its compromise to allocate the required resources, human as well as materials to the achievement of the established aims.
- Its willingness for all staff to have knowledge of this quality policy, as well as the requirements to be fulfilled.

These principles should serve as a basis and guidance for defining the objectives of the company.

All of the above can be expressed by saying:

"We will ensure our future by giving the utmost importance to our client, improving the quality of our processes and services, as well as maximizing the human potential of our company."

A handwritten signature in blue ink, appearing to read "José María Urtasun", with a long horizontal line extending to the right.

Signature: José María Urtasun, in Marcilla July 1st, 2.016.